



WELLS FARGO BANKING INFORMATION

Wells Fargo at Gordon and Stockton Hill

Safeway Parking Lot Hours Mon thru Fri: 9:30 am to 4 pm and Sat: 9 am to 12 pm

Cashing Checks at the Gordon Stockton Hill Road Wells Fargo Branch:

- o Branch tellers inside will only handle 3 customers at a time to allow social distancing practices.
- o Branch staff member will allow one person in as one person leaves.
- o We ask social distancing be maintained in the parking lot as people line up to enter the Branch.
- o Must be understood there are transactions that cannot be handled in the drive thru, so intermittent customers can be in the mix in the line waiting to get into the Branch.

DEBIT CARD & Pin can serve as an ID

For all of our customers who have a Wells Fargo Debit Card and pin number this can serve as their only ID needed when walking into our lobby. All Lobby transactions with a teller will be able to cash a \$500 check or deposit with their debit card by inserting the card into the chip reader and entering pin number.

If validating our customers pin number is **not** possible Wells Fargo Customers have 3 other options:

1. Primary ID (list below) and Authentication questions (questions will be based off tasked by the teller)
2. 2 forms of Primary ID's (list below)
3. 1 Primary ID and 1 Secondary (lists below)

***NOTE* All non-customers will fall into either option 2 or 3 above**

Acceptable Primary ID's for BOTH Customers and Non-customers

- o Driver's License
- o State non-driver's license
- o Passport
- o Tribal ID (tribal ID's without a document number are can only be used as a secondary ID)
- o Armed Forces ID
- o Foreign issued ID (example Consular card but must be issued by one of the following countries Argentina, Colombia, Guatemala and Mexico)

Acceptable Secondary ID's for Non-customers

- o ATM Card (from any bank)
- o Credit Card (from any bank)
- o Employer ID (must have document number)
- o Membership Card (must have document number)
- o Student ID
- o Social Security Card

ATM Options:

Accepting Deposits and Withdrawals:

-There are 2 ATMs located in Smiths

-There are 2 active ATMs in Downtown Kingman 330 E. Beale St and 3360 E. Andy Devine Ave
ATM at the Walapai Market is available for cash withdrawal if you do mobile deposit.